

# FAQ

## When applying for the service

- Q** Is there any age limit for applicants?
- A** Applicants must be 20 years old or older with a valid driving license.
- Q** Will my car get a license plate with the registration number starting with “わ”? (The character is given to a rental car in Japan.)
- A** This is not a rental car service, therefore the registration number will not start with “わ”.
- Q** For the KINTO service, can I use the same insurance grade as I have for my own car?
- A** Our service includes auto insurance (voluntary insurance) as part of the package, therefore, you will not be able to use the insurance grade that you currently have for your own car. Please note that if certain conditions are met, you might be able to use “the suspension system\*”. For further information, please contact your insurance company.
- \*If you suspend your contract with your insurer to use a KINTO service, you may be able to get the same or equivalent to the grade you had prior to the suspension, if you decide to buy a new car and have voluntary insurance for after your contract ends with KINTO.
- Q** Will you take in the car that I currently own?
- A** Please contact one of KINTO's dealership partners.
- Q** Will I need a certificate of parking space?  
Will I need to register the KINTO car under my name?
- A** Yes, you will need a certificate of parking space for your car's contract. You will need to have your car registered with under your own name. After you sign the contract, your dealership will share with you the details.
- Q** Will the subscriber be the only person who can drive the car?
- A** In addition to the subscriber, KINTO offers you the flexibility to allow family members and friends to drive your car. They will be also be covered under the insurance plan.  
\*Except for banned behaviors stipulated in the terms of use (such as handover or sublease to a third person) or cases defined in the policy book as exclusions. For further information, please contact KINTO Customer Center at 0120-075-910.
- Q** Whose name will appear on the vehicle inspection certificate?
- A** The user will be the subscriber, and the owner (the name appearing on the vehicle inspection certificate) will be KINTO Corporation.

## When using the service

- Q** Are there any restrictions on how I use the car during the contract period?
- A** We ask that you refrain from any behaviors that could reduce the value of the car, these behaviors include smoking, letting your pets in the car, or any acts that could alter the performance or functions of the car such as modifications, driving on racing grounds.
- Q** Where should I have my car repaired or serviced and maintained?
- A** Please contact your dealership.
- Q** What should I do if I move?
- A** In case you move, please contact your dealership or KINTO Customer Center at 0120-075-910. You will select your new dealership among nearby KINTO SELECT Dealership partners. In case you cannot have your car delivered at any of KINTO SELECT Dealership partners, early termination of the contract will apply.
- Q** What if the car gets scratches?
- A** You can have your car repaired using the auto insurance that comes with the KINTO's service. Please contact the Accident Report Center of Tokio Marine Nichido-KINTO at 0120-137-160. Please be noted that there is a deductible 50,000 yen per accident.
- Q** How often can I change cars?
- A** Every six months.
- Q** What payment options are available?
- A** Currently, the main payment option is via bank transfer.

## When returning a vehicle

- Q** Are there any restrictions on how far I can drive?
- A** There is a maximum of 9,000 km for 6 months limit. If you drive more than the permitted mileage, we will charge 20 yen/km for the extra miles. (Calculation of extra charge will not be made on a monthly basis but for the entire period.)
- Q** Is there anything other than the distance traveled that can be subject to extra charge upon the return of the car?
- A** We ask that you return the car in the original condition. We might charge extra in case of: when the condition of the car requires a repair or cleaning, or if the repair history lowers the value of the car.

# KINTO

Imagine your everyday  
where you have the luxury of  
enjoying multiple cars.

— KINTO SELECT —

What KINTO offers you is NOT a car,  
it is the PLEASURE of connecting with a car.  
It is the exciting daily life  
where your beloved car is always with you.

KINTO enables you to easily kick start your life  
with a car by offering you the opportunity  
to try out different options hassle-free.

We offer a one-stop shop  
to help you realize a whole new lifestyle.  
Like the legendary Kinto-un (nimbus cloud),  
KINTO is at your call to navigate as you wish.

With KINTO, you can set yourself and your car, free.

For inquiries regarding our services, please contact:

**KINTO Customer Center**  
**0120-075-910**

Hours of Operations: 9:00-18:00 (7 days a week except for the year-end and new-year holiday)  
\*You may experience some periods when the phone lines are very busy.

**KINTO Corporation**

1908

# A brand-new relationship with your CARS

What KINTO offers you is NOT a car, but the PLEASURE of connecting with a car. It is the exciting daily life where your beloved car is always with you.

RC300h  
"F SPORT" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body color</b> <input type="checkbox"/> White Nova Glass Flake <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake <b>Trim</b> <input type="checkbox"/> Shimamoku (Black) <input type="checkbox"/> Shimamoku (Dark Brown)	<b>Seat Material</b> · Smooth Leather (F SPORT) <b>Interior Color</b> · Black (F SPORT) <b>Tire &amp; Wheel</b> · Tire: 235/40R19+ (Front) & 265/35R19 (Rear) Wheel: 19-inch Aluminum Wheels (F SPORT)	· Moonroof (Tilt / Outer Slide) · 3-eye Full LED headlamp (Low / High beam) & LED Front Turn Signal Lamp · Ultrasonic Sensor: Backup Monitors & Alarms · Blind Spot Monitor System with Rear Cross Traffic Alert · Event Data Recorder (Dashcam) · Floor Mat: Type F

IS300h  
"F SPORT" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body color</b> <input type="checkbox"/> Sonic Titanium <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake	<b>Interior Color</b> · Black <b>Trim</b> · Dark Gray Hairline (F SPORT) <b>Seat Material</b> · Ltex (F SPORT) <b>Tire &amp; Wheel</b> · Tire: 225/40R18 (Front) & 255/35R18 (Rear) Wheel: 18-inch Aluminum Wheels (F SPORT)	· Moonroof (Tilt / Slide) · Full LED Headlamp (High beam / 3-eye Low beam) & LED Front Turn Signal Lamps · Blind Spot Monitor System · Ultrasonic Sensor: Backup Monitors & Alarms · Event Data Recorder (Dashcam) · Floor Mat: Type F

RX450h  
"version L" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body Color</b> <input type="checkbox"/> Sonic Quartz <input type="checkbox"/> Sonic Titanium <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake	<b>Trim</b> <input type="checkbox"/> Genuine Wood / Laser Cut Wood (Dark gray) <input type="checkbox"/> Genuine Wood / Shimamoku (Matte Finish / Dark Brown) <input type="checkbox"/> Genuine Wood / Walnut (Dark Brown) <input type="checkbox"/> Bamboo (Matte Finish / Natural Brown)	<b>Interior Color</b> · Black <b>Seat Material</b> · Semi Aniline Leather <b>Tire &amp; Wheel</b> · Tire: 235/55R20 Wheel: Aluminum Wheel (Elaborate Cut) <b>Others</b> · Moonroof (Tilt / Slide) · Event Data Recorder (Dashcam) · Floor Mat: Type A

UX250h  
"F SPORT" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body Color</b> <input type="checkbox"/> White Nova Glass Flake <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake	<b>Interior Color</b> · Flare Red (F SPORT) <b>Instrument Panel</b> · High Feel (F SPORT) <b>Trim</b> · Hairline Decoration <b>Seat Material</b> · Ltex (F SPORT)	<b>Tire &amp; Wheel</b> · Tire: 225/50R18 Run Flat Tire Wheel: 18-inch Aluminum Wheels, Dark Premium Metallic (F SPORT) <b>Others</b> · Moonroof (Tilt / Outer Slide) · 3-eye Full LED Headlamp (Low / High beam) & LED Front Turn Signal Lamp + Adaptive High Beam System (AHS) + Headlamp Cleaner · Event Data Recorder (Dashcam) · Floor Mat: Type F

## KINTO SELECT OUTLINE

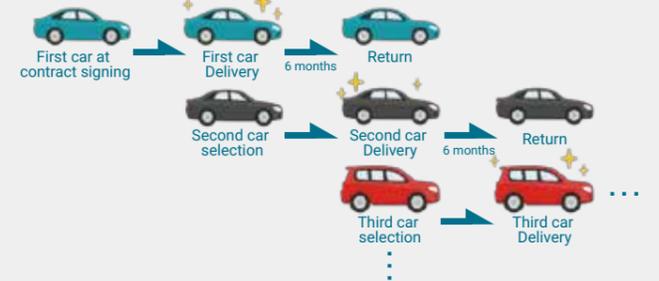
### Flat monthly fee, 3-year contract

Offering you a package that includes one flat monthly fee, a 3-year contract, with no down payment, a set-price, 3-year service includes taxes, voluntary insurance, repair and so on. Once you register with KINTO SELECT, all you have to do is enjoy the cars to your heart's content.



### How to switch cars

At the signing of your contract, you will be asked to choose your first car. For the second to sixth cars, you will have the option to choose the subsequent car at each delivery.



### Experience six different cars firsthand

You can drive six cars over a 3 year period. You will swap your car for a different model every six months, or you can decide to drive the same model (but a different brand-new car). As you approach the end of each term, your dealership will contact you.

### Privilege exclusive to LEXUS owners

You are entitled to use the "LEXUS owners desk," a service exclusive to LEXUS owners. The LEXUS owners desk has a call center only for LEXUS owners where LEXUS care communicators are available around the clock and reachable from across Japan to take care of your needs, from answering questions and inquiries about LEXUS to providing support or making arrangements in case of emergency.

## KINTO SELECT The luxury of switching between LEXUS Hybrids

This plan offers you opportunities to drive six LEXUS cars over a 3 year period. Please do not give up on your dream of driving and comparing different luxury cars. KINTO can make that dream of yours come true. Enjoy the privilege of having premium cars in your everyday life.

ES300h  
"version L" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body color</b> <input type="checkbox"/> Sonic Quartz <input type="checkbox"/> Platinum Silver Metallic <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake <b>Trim</b> <input type="checkbox"/> Shimamoku (Black) <input type="checkbox"/> Shimamoku (Brown) <input type="checkbox"/> Bamboo (Matte Finish / Natural Brown)	<b>Interior Color</b> · Black <b>Seat Material</b> · Semi Aniline Leather <b>Tire &amp; Wheel</b> · Tire: 235/45R18 Wheel: 18-inch Aluminum Noise Reduction Wheels (Hyper Chrome Metallic Paint)	· Digital Outer Mirror · Event Data Recorder (Dashcam) · Floor Mat: Type A

NX300h  
"F SPORT" 2WD



Customer-selectable Options	KINTO-selected Options	Others
<b>Body Color</b> <input type="checkbox"/> White Nova Glass Flake <input type="checkbox"/> Black <input type="checkbox"/> Graphite Black Glass Flake <b>Tire &amp; Wheel</b> <input type="checkbox"/> Tire: 235/55R18 Wheel: 18-inch Aluminum Wheels, Dark Premium Metallic (F SPORT) <input type="checkbox"/> Tire: 225/60R18 Wheel: 18-inch Aluminum Wheels, Black, Bright Machined Finish (F SPORT)	<b>Interior Color</b> · Black (F SPORT) <b>Trim</b> · Metal Film <b>Seat Material</b> · Smooth Leather (F SPORT)	· Moonroof (Tilt / Outer Slide) · 3-eye Full LED Headlamp (Low beam) + Adaptive High Beam System (AHS) + Headlamp Cleaner · Panoramic View Monitor · Blind Spot Monitor · Parking Support Alert · Event Data Recorder (Dashcam) · Floor Mat: Type F

### Monthly Fees

180,000yen (Tax Excluded)  
[194,400yen (Tax Included)]

\*You may choose only models, grades, and options offered in this catalog.

\*Customer-selectable options and KINTO-selected options available in this catalog are subject to change without prior notice.

\*Your application is subject to the screening by a guarantee company. Please note that not all applications will be approved.

\*We ask that you refrain from behaviors which could reduce the vehicle's value. These may include but not limited to smoking, allowing pets or animals in the car, or behaviors which could alter the performance or functions of the car, including modification of the vehicle or driving on racing grounds.

\*Option names are translated from Japanese option names. For option detail, please refer to vehicle catalogues or LEXUS official website (<https://lexus.jp/>).

The images of cars in this catalog may appear differently than the real ones.